

**COURT OF THE LOK PAL (OMBUDSMAN),  
ELECTRICITY, PUNJAB,  
PLOT NO. A-2, INDUSTRIAL AREA, PHASE-1,  
S.A.S. NAGAR (MOHALI).**

**(Application under Regulation 2.33 of PSERC (Forum and Ombudsman)  
(2nd Amendment) Regulations, 2021 for non-implementation of order  
dated 23.07.2024 of West ZCGRF, Bathinda in Case of Pupneja Rice Mills,  
Jalalabad).**

**APPLICATION No. 06/2024  
Proceedings Dated: 14.10.2024**

**In the Matter of:**

M/s Pupneja Rice Mills,  
Jalalabad.

**Contract Account Number: 3000855854**

... Applicant

Versus

Senior Executive Engineer,  
DS Division, PSPCL,  
Jalalabad.

...Respondent

**Present For:**

Applicant: Sh.Ashok Dhawan,  
Sh. Hari Chand,  
Applicant's Representatives.

Respondent : 1- Er. Navjot Singh,  
AEE, DS Division, PSPCL,  
Jalalabad.  
2- Er. Sandeep Kumar, AAE.  
3- Sh. Keshav Thind, Clerk.

The order dated 23.07.2024 of West ZCGRF, Bathinda in Case of M/s Pupneja Rice Mills, Jalalabad was required to be implemented by the Sr. Xen/DS Division, PSPCL, Jalalabad (Respondent) within 21 days of receipt of this order as per Regulation 2.33 of PSERC (Forum and

Ombudsman) (2<sup>nd</sup> Amendment) Regulations, 2021. The consumer had filed an application under Regulation 2.33 in this Court on 04.10.2024 that the decision had not been implemented by the Respondent till date and proceedings be initiated against the Respondent. The application was sent to the Respondent with a request to intimate the current status of implementation of decision dated 23.07.2024 of West ZCGRF, Bathinda under intimation to the Applicant vide letter nos. 553-54/OEP/CO-06/2024 dated 04.10.2024. Thereafter, a hearing was fixed in this Court for 14.10.2024 and intimation to this effect was sent to both the parties vide letter nos. 570-71/OEP/CO-06/2024 dated 10.10.2024.

Today, both the parties were heard. The Respondent submitted that the refund is yet to be pre-audited from the Accounts Officer & requested to allow him time of 10 days for fully implementation of the decision dated 23.07.2024 of West ZCGRF, Bathinda. As such, time is granted. The Respondent is directed to fully implement the said decision of West ZCGRF, Bathinda.

The next date of hearing is fixed for 23.10.2024 at 12.00 PM.

Both the parties are directed to be present on the next date of hearing.

October 14, 2024  
S.A.S. Nagar (Mohali)

(ANJULI CHANDRA)  
Lokpal (Ombudsman)  
Electricity, Punjab.